

TERMS OF SERVICE

Please read all YOLLAMO® Terms of Service carefully before accessing or using this Service. By accessing or using this Service, you agree to be bound by the terms and conditions set forth below. Any use or purchase through this website is expressly conditioned on your acceptance of all terms and conditions stated herein and any others that may be available on www.Yollamo.com.

DO NOT REGISTER, PURCHASE AND/OR USE Yollamo® Services and/or Products using this website, the Interactive Voice Response, our Customer Service or any other sales channel if you do not accept all of the terms and conditions stated herein.

WARNING: It is a Federal AND State Offense to purchase any product or service by fraudulent means. Any and all YOLLAMO® Products and Services purchased shall not be used for any unlawful purpose.

YOLLAMO® TERMS OF SERVICE

These Terms of Service constitute an agreement ("Agreement") between One World Telecom LLC, d/b/a YOLLAMO® ("Yollamo®", "we" or "us") and the user ("Customer" or "you") for residential and small business communications services and related features provided by Yollamo® ("Service") where an electronic or written Agreement does not exist for services purchased from Yollamo® and accessed by the Customer through this website, Yollamo® Customer Service Center, or Yollamo®'s authorized sales agents.

BY PURCHASING, ACTIVATING OR USING THIS SERVICE, YOU REPRESENT THAT YOU ARE OF LEGAL AGE TO ENTER INTO THIS AGREEMENT AND THAT YOU HAVE READ AND UNDERSTAND FULLY THE TERMS AND CONDITIONS OF THIS AGREEMENT

If you do not wish to be bound by these terms and conditions, you may not access or use the Services. If you utilize the Services in a manner inconsistent with these terms and conditions, Yollamo® may unilaterally terminate your access, block your future access and/or seek such additional relief as the circumstances of your misuse indicate is proper.

If there is any conflict between the terms of this Agreement and the terms contained on the website or in any materials regarding the Service, then the terms of this Agreement will control. This Agreement remains effective from the date of acceptance by you until terminated by you or IDT in accordance with Section 3.15. THE FOLLOWING TERMS ARE APPLICABLE TO ALL YOLLAMO® SERVICES AND PRODUCT LINES:

Governing Law, Jurisdiction & Venue

These Terms of Use shall be governed exclusively and construed in strict accordance with the laws of the State of Florida. Customer, by virtue of purchase or use of YOLLAMO®, agrees to submit to exclusive jurisdiction and venue of the state and federal courts of Miami-Dade County Florida, and, expressly waive all defenses to jurisdiction without any consideration of conflict of law theories, case law or principles.

YOLLAMO® is the VoIP Provider. Yollamo® LLC. d/b/a Yollamo® ("Yollamo®") ® ("Yollamo®") is the carrier providing their prepaid and postpaid interconnected VoIP calling services, and, sells consumer and business VoIP services to Customers through this website, by Phone, or in a store and in connection with the DirectFone, RapiFone™ , inFone and Yollamo® SoftFone services. Yollamo® is a Florida certified Inter-exchange carrier TK036 and an Interconnected VoIP service provider for federal regulatory purposes. Any and all services provided through this website are pursuant to Florida and U.S. federal authorization and regulation of as a Florida inter-exchange carrier and as an Interconnected VoIP service provider. All VoIP services furnished by Yollamo® are done exclusively under Florida and U.S. Federal law and administrative regulation. Any claim or complaint as to quality of service, service interruption or furnishing of services shall be directed to the attention of Yollamo® for resolution. Yollamo®, as an Interconnected VoIP service provider, complies with all applicable federal requirements of the Federal Communication Commission's E911 Order and any questions, concerns or complaints regarding Yollamo®'s E911 services may be directly addressed to the FCC through the VoIP911 Service. Florida and U.S. Federal law and administrative regulation exclusively regulate all VoIP services furnished by Yollamo®. Service outages extending over few hours to a couple of days may occur with any Interconnected VoIP service provider due to external events not within the control of Yollamo®. Yollamo® will not be liable for any such outage, and customers shall have no right to any refund, credit, compensation or damages from Yollamo® because of such service outages or any other situation arising out of service outage that is not in the control of Yollamo®.

Electronic Contract for Service

All Yollamo® services, or products, purchased or used are done by electronic format contract. Yollamo® shall make available your agreement in electronic format upon request. You may request access to these electronic records in either HTML or text formats. At all times, you retain the right to request and receive documents on paper upon request to Yollamo® via e-mail or fax.

Billing and Payment of Billed Charges.

The Customer is responsible for paying all charges posted to its account, including but not limited to, signup fee, activation fee, monthly service fee, usage charges, advanced feature charges, Device charges, shipping and handling, taxes and others. Charges, including disputed amounts, must be paid by the date shown on the invoice. Yollamo® calculates all rates at one-minute increments, rounded up to the nearest minute, commencing upon the first use of any services being provided. Yollamo® reserves the right to bill at more frequent intervals if the amount due at any time on a customer's account exceeds the plan associated with that specific customer. Depending of the origin, duration and/or the destination of the call, it could start to be billed when the customer connected with the Yollamo®' Prepaid Platform or when the Yollamo®' Prepaid Platform receive the answer supervision signal from the called party's network or from 0 to ten, seconds after the Yollamo®'

Prepaid Platform receive the answer supervision signal from the called party's network.

The rate per minute for calls made from 800 access are billed an additional up to 2.5 cents per minute. An additional charge up to \$2 is added to first minute rate for each call from a payphone.

The total cost of each call is rounded to next full cent. Advertised minutes and rates are based on a single, non-payphone call from the U.S. using local access.

When dialing an access number or a toll free number for the Service from a mobile phone, DO NOT PRESS "SEND" after entering your called party destination number. This might result in additional charges from your wireless provider. Yollamo® is not responsible for any costs incurred by you, including without limitation cell phone provider charges, in the event you incorrectly use the Service.

No Refunds on Prepaid Services without cause Yollamo® is going to remove all the available balance of the dormant accounts that do not have any activity for 6 months or longer. We defined dormant account as an account that does not have any activity such as either a call or a recharge. Yollamo® will not offer any refunds or reimbursements for the purchase price of a prepaid Calling Service, Service Plan or Product/Device without cause. Should Customers experience problems with their prepaid service they must first contact our Customer service line at 1-866-965-5266 or e-mail it directly at info@Yollamo.com to determine the nature of problem or whether a refund is applicable. Yollamo® exclusively reserves the right to determine whether a demand for refund is with or without cause. Yollamo® further reserves the right to charge any dormant account that has not been used of a period of ninety (90) days or longer up to \$1 monthly to cover administration cost. No refunds will be provided for the application of those charges as a result of being dormant.

Promotions.

Yollamo® may offer promotions, recharge bonus, free trial, reduced rates, or any other promotions. Yollamo® reserves the right to restrict these promotions to certain users, including new users. Yollamo® reserves the right to stop any promotions or to prohibit a customer from using or continuing using the service if Yollamo® determines that a customer is abusing the terms of the promotion.

Customer agrees that (a) it would be impractical to determine the exact amount of Yollamo®'s® damages if you fail to pay promptly, and (b) in the event of such failure, Customer shall pay Yollamo® the amount due plus liquidated damages of one and one-half percent (1.5%) per month (or any portion thereof) of any amount unpaid when due. Liquidated damages shall be eliminated or reduced to the extent permitted or required by applicable law. If Yollamo® accepts late or partial payments or payments marked "Paid in Full" or similar notations, it will not waive any of Yollamo®'s rights hereunder nor will it constitute an accord or satisfaction.

Credit Card, Debit Card, Wallet Card and ACH Charges

Yollamo® could reject any transaction from any Issuers at the sole discretion of Yollamo® when it's determined as a potential insecure transaction. You must provide and pay from valid payment methods (Credit Card, Debit Card, Wallet Card,

ACH or any other valid payment method) of which you are the authorized holder when purchasing, activating, or re-charging any Yollamo® service. If Customer pays by any, it thereby authorizes Yollamo® to charge the authorized method of payment account number for Yollamo® charges that accrue during the billing cycle. The charge will be reflected in your statement as: "Yollamo®". Customers may re-authorize Yollamo® to charge its designated method of payment account each time it uses Service and/or as required by the Calling Plan Customer chooses. Such authorizations will remain valid until terminated by proper notice to Yollamo® through this website or in writing. It is expressly understood and agreed that in such cases the term for Service will automatically renew for a similar term until such time as Customer notifies us in writing of its intention not to renew. Yollamo® may terminate your account at any time, in Yollamo®'s sole discretion, for declined transactions or any other non-payment of account charges with the understanding, however, that Customer remains fully liable to Yollamo® for all charges accrued from usage of Service and all charges incurred by Yollamo® due to said declines, etc. You must notify Yollamo® in writing within 7 days after receiving your credit card statement if you dispute any Yollamo® charges on that statement or such dispute will be deemed waived. Any applicable billing discrepancy resulting in the consumer initiating a charge-back by the issuer through Federal Truth in Lending Act, 12 C.F.R. Part 266 (1998), REG-Z, is not waived and Yollamo® must be given reasonable time to investigate the nature of the Customer's claim, billing and the specific charge prior to the initiation of a consumer chargeback.

Failure to Pay.

Upon advance notice, we may suspend, restrict, or cancel the Services and this Agreement if you do not make payments for current or prior bills by the required due date. Service suspension or cancellation will result in your loss of the number associated with the Service.

Late Payment Charge

We may add interest charges to any past-due amounts at the lower of 1.5% per month or the maximum rate allowed by state law, prorated for each day payment is past due. Acceptance of late or partial payments (even if marked "Paid in Full" or with other restrictions) shall not waive any of our rights to collect the full amount of your charges for the Service. Notice of any disputes must be in writing and received by us within 30 days after you received your bill or you will waive any objection. You agree to reimburse us for reasonable attorneys' fees and any other costs associated with collecting delinquent or dishonored payments. If charges cannot be processed through your credit card, we will charge you an additional \$15.00. If the state law where you receive the Service requires a different fee, we will charge you that amount.

Taxes.

Any applicable sales, use, excise, utility or other taxes, fees or charges imposed on Yollamo® as a result of providing the Service or a Device will be added to Customer's account when imposed or required by law.

Residential Use of Yollamo® Services and Devices

If you subscribe to Yollamo®'s residential services, the Service and any devices are provided to you solely for residential use. Residential use shall constitute normal and regular use of Yollamo® services or products by you and/or your household based upon volumes of usage that Yollamo® determines are not those of corporate use by a small business enterprise, or at home office. Yollamo® reserves the right to transfer any residential use customer or account that Yollamo® believes is in fact a small business enterprises based from a residence, or at home business based upon their volumes of usage, to a Corporate Use account or service, or alternatively cancel the customer's service. Customer shall not resell or transfer the Service or the Device to another party without our prior written consent. Customers are prohibited from using the Service or the Device for auto-dialing, continuous or extensive call forwarding, telemarketing (including, without limitation, charitable or political solicitation or polling), fax or voicemail broadcasting or fax or voicemail blasting. We reserve the right to immediately terminate or modify your Service if we determine, in our sole and absolute discretion, that your use of the Service or the Device is, or at any time was, inconsistent with normal residential usage patterns. In addition, you will be required to pay our higher rates for commercial service for all periods in which your use of the Service or the Device was inconsistent with normal residential use. The products and services offered by Yollamo® are for residential use only unless otherwise noted and not intended for independent resale or mass distribution by commercial resellers or distributors. Any purchases by distributors and resellers, for the purpose of further resale, must be done through direct contact with Yollamo®, under a separate agent agreement.

Corporate Use of Service and Device.

If you subscribe to Yollamo®'s corporate services, the Service and Device are provided to you as a corporate user. You shall not resell or transfer the Service or the Device to another party without our prior written consent. You are prohibited from using the Service or the Device for auto-dialing, continuous or extensive call forwarding, telemarketing (including, without limitation, charitable or political solicitation or polling), fax or voicemail broadcasting or fax or voicemail blasting. We reserve the right to immediately terminate or modify your Service if we determine, in our sole and absolute discretion, that you have at any time used the Service or the Device for any of the aforementioned or similar activities. The products and services offered by Yollamo® are for personal and business use only and not intended for independent resale or mass distribution by commercial resellers or distributors. Any purchases by distributors and resellers, for the purpose of further resale, must be done through direct contact with Yollamo® under a separate agent agreement.

Use by Customers outside the United States Yollamo® does not presently offer or support the Service in any countries other than the United States. If you use the Service or the Device outside of the United States, you will be solely responsible for any violations of local laws and regulations resulting from such use. We reserve the right to terminate your Service immediately if we determine, in our sole and absolute discretion, that you have used the Service or the Device outside of the United States.

Export Control Laws.

The export and re-export of Materials of this website are controlled by the export laws and regulations of the United States, as they may be amended from time to time. Accordingly, you certify that you are aware of and will comply with all applicable export rules and regulations, including the responsibility to obtain a license for the export or re-export of the Materials to any destination requiring such a license. In addition, the Materials may not be exported or re-exported to Cuba, Iran, Iraq, Libya, Sudan, the Taliban-controlled regions of Afghanistan or to any other country to which the United States prohibits the export of goods, technology or services or to nationals of those countries, wherever located. Moreover, neither the Software nor Materials may be distributed to persons on the Table of Denial Orders, the Entity List, or the List of Specially Designated Nationals maintained by the U.S. government. By downloading the Software and/or Materials you are certifying that you are not a national of one of the above-listed countries or of any other country to which the United States embargoes goods, services or technology and that you are not a person on the Table of Denial Orders, the Entity List, or the List of Specially Designated Nationals.

Yollamo® and CALEA Compliance.

Be advised that should a request come from governmental or law enforcement agencies, with the authority to require Yollamo® to report information related to your services, or, should law enforcement request this information or access pursuant to CALEA or the Patriot Act, Yollamo® shall be obligated to cooperate and disclose this information in accord with the laws of the United States of America and the State of Florida.

Account Number and Password Security.

You are responsible for maintaining the confidentiality and security of your account number (sometimes called a PIN) and/or password. You are responsible for all uses of your account, whether or not actually or expressly authorized by you. Any unauthorized access of the Customers Yollamo® account that is the result of the Customer's negligent handling of any Yollamo® account number or password is expressly the liability of the Customer. The Customer expressly waives all legal defenses and relief against Yollamo® for any collectable debt that arises from the unauthorized access of their services, by and through their PIN and/or account that is a result of their own mishandling, negligence, or intentional disclosure of their account Number, password or PIN

Inappropriate Use and/or Conduct as cause for termination or breach of Agreements.

The Customer agrees to use the Service and/or Device for lawful purposes only. The Customer shall not use, or allow any third (3rd) parties to use, the Service or the Device in any way that is unlawful, harmful, threatening, libelous, deceptive, fraudulent, abusive, harassing, defamatory, vulgar, obscene, sexually explicit, profane, hateful, discriminatory, or other objectionable material of any kind, including, without limitation, material that encourages unlawful conduct. If Yollamo® believes, at its sole discretion, that a customer has engaged in any of the foregoing conduct, Yollamo® reserves the right to (i) immediately suspend or terminate your Service; and/or (ii) forward the offensive materials, your communications with Yollamo®, and your identify and other personal information to the proper authorities for investigation and prosecution. The Customer consents to the forwarding of any such communications and information to these authorities or law enforcement. In the event of such termination, you will be responsible for the full month's charges to the end of the current term, including, without limitation, unbilled charges, plus a termination fee, if applicable, all of which will become immediately due and payable upon termination of your Service.

Inconsistent with Normal Use of Service.

If you use the Yollamo® service or the device in a way that is inconsistent with the normal use for your service or plan, you will be required, at Yollamo®'s sole discretion, to pay the rates for the service or plan that would apply to the way you used the service or device, or terminate the plan. For example, if you subscribe to one of our residential service calling plans, and you are notified that your usage is inconsistent with normal residential use, you may thereafter be required to pay our higher rates for commercial service for all periods in which your use of our service or the device was inconsistent with normal residential use determined to be more than 2,500 minutes per account per month for unlimited residential calling plans. The creation or use of related multiple accounts or excessive residential lines to circumvent these levels shall also be considered inconsistent with normal use. Usage over these levels or other inconsistent use will result, in Yollamo®'s sole discretion, in immediate mandatory transfer to another appropriate plan, suspension or termination of service. You acknowledge that if your service is terminated under this provision, you will not be entitled to any type of refund or credit for your purchase.

Here is a non-exhaustive list of examples of uses of our service inconsistent with normal residential use:

- Commercial, not-for profit, governmental use or other similar use
- The use of the service at a multi-residential address for more than one single residence; or
- The use of the service by others who do not reside in your personal residence primarily by reason of its unlimited feature
- Calls to or from more than 5 Registered Telephone Numbers
- More than 2,500 minutes of use per month per calling plan per account

Inappropriate Content.

You will be solely liable for any and all liability that may arise out of the content transmitted by you or any person, whether authorized or unauthorized, using your Service or Device. You shall assure that the use of the Service and content comply at all times with all applicable laws, regulations and written and electronic instructions for use. Yollamo® reserves the right to terminate or suspend your Service and remove your content from the Service, if we determine, in our sole and absolute discretion, that such use or content does not conform to the requirements set forth in this Agreement or interferes with our ability to provide Services to you or others. Our action, or inaction, under this Section will not constitute any review or approval of your use or content.

NO WARRANTIES ON SERVICE. Yollamo® DOES NOT MAKE ANY WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION WARRANTIES OF TITLE OR NONINFRINGEMENT, OR ANY IMPLIED WARRANTIES OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH REGARD TO THE SERVICES OR DEVICE, ANY TRANSACTION PERFORMED THROUGH THE SERVICES OR ON THE INTERNET GENERALLY, OR AS TO THE QUALITY OF THE CALL. Yollamo® SHALL NOT BE LIABLE FOR ANY COST OR DAMAGE ARISING EITHER DIRECTLY OR INDIRECTLY FROM ANY SUCH TRANSACTION, USE OF THE SERVICE OR DEVICE. Yollamo® DOES NOT WARRANT THAT THE SERVICES OR DEVICE WILL BE UNINTERRUPTED OR ERROR-FREE OR WILL OPERATE WITHOUT FAILURE, PACKET LOSS, DEGRADATION OR INTERRUPTION NOR DOES Yollamo® WARRANT ANY CONNECTION TO OR ANY TRANSMISSION OVER THE INTERNET OR THAT ANY DEFECTS IN THE SERVICES OR MATERIALS WILL BE CORRECTED. NEITHER Yollamo® NOR ITS OFFICERS, DIRECTORS, EMPLOYEES, AFFILIATES OR AGENTS, OR ANY OTHER SERVICE PROVIDER OR VENDOR WHO FURNISHES SERVICES, DEVICES, OR PRODUCTS TO CUSTOMER IN CONNECTION WITH THE SERVICE, WILL BE LIABLE FOR UNAUTHORIZED ACCESS TO OUR OR YOUR TRANSMISSION FACILITIES OR PREMISES EQUIPMENT OR FOR UNAUTHORIZED ACCESS TO, OR ALTERATION, THEFT OR DESTRUCTION OF, CUSTOMER'S DATA FILES, PROGRAMS, PROCEDURES OR INFORMATION THROUGH ACCIDENT, FRAUDULENT MEANS OR DEVICES OR ANY OTHER METHOD, REGARDLESS OF WHETHER SUCH DAMAGE OCCURS AS A RESULT OF Yollamo® OR ITS SERVICE PROVIDER'S OR VENDORS' NEGLIGENCE. STATEMENTS AND DESCRIPTIONS CONCERNING THE SERVICE OR DEVICE, IF ANY, BY Yollamo® OR OUR AGENTS OR INSTALLERS ARE INFORMATIONAL AND ARE NOT GIVEN AS A WARRANTY OF ANY KIND.

EXPRESSED LIMITATION OF LIABILITY. IN NO EVENT WILL Yollamo® BE LIABLE TO THE CUSTOMER FOR (I) ANY INCIDENTAL, CONSEQUENTIAL, OR INDIRECT DAMAGES (INCLUDING, BUT NOT LIMITED TO DAMAGES FOR LOSS OF PROFITS, BUSINESS INTERRUPTION, LOSS OF PROGRAMS, DATA OR INFORMATION, AND THE LIKE) ARISING OUT OF THE USE OF OR INABILITY TO USE THE SITE, SERVICES OR MATERIALS, OR ANY TRANSACTIONS PROVIDED ON THE SERVICE OR DOWNLOADED OR HYPERLINKED FROM THE SITE, EVEN IF "CV" OR ITS AUTHORIZED REPRESENTATIVES HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, OR (II) ANY CLAIM ATTRIBUTABLE TO ERRORS, OMISSIONS, OR

OTHER INACCURACIES IN THE SERVICE AND/OR MATERIALS OR INFORMATION DOWNLOADED THROUGH, OR HYPERLINKED FROM, THE SITE.

INDEMNIFICATION.

The Customer agrees to indemnify, defend and hold Yollamo®, its officers, directors, employees, agents, shareholders, licensors, suppliers, business partners and any third party information providers to the Site, Services or Devices from and against all losses, expenses, damages and costs, including reasonable attorneys' fees, resulting from Customer's use of any Services or Devices, including, without limitation, 911 Dialing, or any violation of this Agreement by Customer. The provisions of this paragraph are for the benefit of Yollamo® and its officers, directors, employees, agents, shareholders, licensors, suppliers, business partners and any third party information provider for the Site, Services or Materials. Each of these individuals or entities shall have the right to assert and enforce these provisions directly against Customer on its own behalf.

NO WARRANTIES ON WEBSITE. HYPERLINKS OR OTHER WEB PAGES ACCESSIBLE FROM THE SITE WILL ENABLE YOU TO LEAVE Yollamo®'S SITE. THE LINKED SITES ARE NOT UNDER THE CONTROL OF Yollamo® AND Yollamo® IS NOT RESPONSIBLE FOR THE CONTENTS OF ANY LINKED SITE OR ANY LINK CONTAINED IN A LINKED SITE, OR ANY CHANGES OR UPDATES TO SUCH SITES. Yollamo® IS PROVIDING THESE LINKS TO YOU ONLY AS A CONVENIENCE, AND THE INCLUSION OF ANY LINK DOES NOT IMPLY ENDORSEMENT BY Yollamo® OF THE SITE. Yollamo® AND ITS AFFILIATES DO NOT CONTROL OR ENDORSE THE CONTENT OF THIRD PARTY WEBSITES. ALL SERVICES AND MATERIALS PROVIDED ON THE Yollamo® SITE ARE PROVIDED "AS IS". Yollamo® DOES NOT GUARANTEE OR WARRANT THAT THE FILES AVAILABLE FOR DOWNLOADING FROM THE SITE WILL BE FREE OF INFECTION OR VIRUSES, WORMS, TROJAN HORSES OR OTHER CODE THAT CONTAINS CONTAMINATING OR DESTRUCTIVE PROPERTIES. YOU ARE RESPONSIBLE AND ARE URGED TO IMPLEMENT SUFFICIENT PROCEDURES AND CHECKPOINTS TO SATISFY YOUR PARTICULAR REQUIREMENTS FOR ACCURACY OF DATA INPUT AND OUTPUT, AND FOR MAINTAINING A MEANS EXTERNAL TO THE SITE FOR THE RECONSTRUCTION OF ANY DATA LOSS. YOU ASSUME TOTAL RESPONSIBILITY AND RISK FOR YOUR USE OF THE SERVICES, DEVICE AND THE INTERNET.

Force Majeure.

Yollamo® shall not be liable for any failure or delay in performing an obligation or service under this Agreement that is due to causes beyond its reasonable control, such as natural catastrophes, governmental acts or omission, laws or regulations, labor strikes or difficulties, computer viruses, war, domestic or international acts of terrorism, transportation stoppages or slowdowns or the inability to procure content, information, service, carriers, product, software, or demonstrations that flow from Force Majeure events. If any of these causes continue to prevent or delay performance for more than 180 days, you may terminate this Agreement, effective immediately upon notice to Yollamo®.

Trademarks

All corporate names, service marks, logos, trade names, trademarks, websites and domain names of Yollamo® (collectively "Marks") are and shall remain the exclusive property of Yollamo® and nothing in this agreement shall grant Customer or any Third party the license to use such Marks.

CopyrightAll Services, Software and Materials found at this Website are protected under U.S. Copyright, or, by and through other intellectual property laws. Any commercial use of the Services Software, and Materials found on the Website is strictly prohibited, without the express, prior, written consent of Yollamo®. Any reproduction or redistribution of the Services and/or Materials not in accordance with the terms set forth herein is expressly prohibited by law, and may result in severe civil and criminal penalties.

Yollamo® Customer Service Center

Yollamo Customer Service Center hours of operation 8am EST to 10pm EST Monday through Sunday.

Contact our Customer service line at 1-866-965-5266 or e-mail it direct at info@Yollamo.com.

Important Notes: - Yollamo® is not responsible for any long distance charges incurred by the customers while dialing a local access number. Customer needs to verify its existing local and long distance plan to guarantee that no long distance charges will be charge to Customer's account.

Customer needs to verify with its existing mobile phone provider to guarantee that no long distance charges will be charged to Customer's account and the appropriate use of the service Yollamo® from their mobile phone.

Prices and rates for local and long distance calls are subject to change without notice. Intrastate calls are not allowed in any states of United States.

Local Access Charges

Local and Regional Phone Company charges may apply and such fees shall be charged to your Yollamo® Account for services associated with connecting your calls. Access fees to local access numbers may be applied. Federal, State, and local taxes for Lifeline Assistance and Universal Service Fund will be deducted from your account. Calls to Directory Assistance could be charged at a higher rate and such fee shall be charged to your account. Yollamo® does not warrant or guarantee that the customer will have availability of the toll or access number from all locations within North America.

Yollamo® is not responsible for any international termination charges incurred by the customers. Customer needs to follow-up Yollamo® dialing instructions and avoid any misuse or changes in the process.

Written Notice to Customer

By activation and use of the Yollamo® Account, the Customer agrees to all official Notices from Yollamo® to Customer shall be sent and delivered via e-mail, SMS or

automatic dialed calls. The Customer represents that the e-mail provided Yollamo® is his or her account, or alternatively, is an e-mail account to which the customer has regular access, or alternatively is an e-mail account to which the Customer agrees notice remitted thereto are effectually received.

Written Notice to Yollamo® through Customer Service Center
Yollamo® Customer Service Center (hours of operation 8am EST to 10pm EST
Monday through Sunday)

Contact our Customer service line at 1-866-965-5266 or e-mail it direct at
info@Yollamo.com

By activation and use of the Yollamo® Account, the Customer agrees to all official
Notices from Customer to Yollamo® must be in writing (in forma of e-mail fax or
letter) and shall be directed to Yollamo®'s Customer Service Center at the following
contact points:

Yollamo® Customer Service Center
FAX: (305) 407-1696

THE FOLLOWING TERMS ARE APPLICABLE TO SPECIFIC Yollamo® SERVICES AND
PRODUCT LINES:

The Yollamo® Service Online Calling Plans.

The Yollamo® Account offers calling specific discount plans to maximize savings to
consumers calling regularly to specific destination. Any claim or complaint as to
quality of service, service interruption or furnishing of services of the Yollamo®
Plans shall be directed to the attention of Yollamo® for resolution, or alternatively,
made with the Florida Public Service Commission with Yollamo® as the inter-
exchange carrier.

The Yollamo® prepaid cards.

By purchasing or using the prepaid card, you agree to the terms and conditions
described here. If you do not agree or have any questions about the terms and
conditions, do not purchase or use our products without contacting our customer
service. To opt out of the list of communication of the promotions, bonus and
discount please call Customer Service. Your phone company may charge you for
dialing local access. Total number of announced minutes is based on a single call
from a non-public phone. Calls are billing in 1 minute upward rounding. A
Maintenance fee of up to \$0.89 is applied after 1st completed call and every 7 days
thereafter. A disconnection fee of up to \$0.99 on \$2 cards or up to \$2.49 in \$5
cards may apply per call. If card is used from a payphone a compensation fee of
\$1.00 is applied. Calls made using a toll free number are billed an additional fee of
\$0.015 per minute. Int'l rates may vary by city or cellular network. Card expires on
the earlier of stated expiration date or 60 days from first use. For rates or fee
inquiries, call customer service toll free number indicated in the back of the card.
Service only available from the 48 states within the US continent. Used only to
make international calls, not valid for intrastate calls.

Consent to Receive SMS: By using the Service, You consent to receive SMS text messages from Yollamo® and its authorized distributors of the Service. To opt out at any time, please contact Yollamo®.

The Yollamo® Top Ups.

Yollamo® could resale International and Domestic Top Up. The Top Up services available on the Website are subject to change and availability. You agree and understand that Yollamo® only acts on your authorization to send Top Up and the relevant mobile operator shall be solely liable to you and the recipient of Top Up for the provision of mobile services related to the Top Up. Once the Top Up is sent to a mobile phone number, it can be used immediately therefore it cannot be refunded or removed from the phone. Due to the nature of the Top Up service, you have no right to cancel this Agreement and request a refund.

Website Terms & Condition

This Website (the "Site") is operated by OWT LLC DBA Yollamo® (referred to herein as "Yollamo®" or "we" or "us"). By accessing or using this Site (or any part thereof), you agree to be legally bound by these Terms and Conditions of Use as we may modify them at any time without notice to you. Each use of the Site and the Materials (defined below) constitutes your acceptance of these Terms and Conditions of Use as then-posted on the Site. If you do not agree to the Terms and Conditions of Use, or if you do not have the right, power, and authority to agree to and be bound by these Terms and Conditions of Use, you may not use the Site or the Materials.

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Personal Information and Privacy.

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